

How To Unlock Tesco Internet Phone Siemens DP450

Unlock your Tesco DP450 IP Phone to use this with VoiceHost.co.uk

Gigaset Communications have created a process that enables Tesco Internet Phone subscribers with Siemens Dual-Phone DP450 to unlock the phone from the Tesco Internet Phone service. This will enable the phone to be used with VoiceHost.

This follows the recent news that the Tesco Internet Phone service is to be ceased from April 26th, 2010. This is an approved method for unlocking the Siemens Dual-Phone DP450 defined and released by Gigaset Communications, the original supplier of the phone to Tesco.

If this procedure is not followed exactly your phone might not work any more. In this case Gigaset Communications or VoiceHost cannot accept any warranty claims.

Unlock procedure

Your Phone should have the latest released Tesco software version, else this unlock procedure will not work.

On your handset:

BASE → SETTINGS → SOFTWARE UPDATE [OK]

Select and press OK Enter the system PIN (0000) and press [OK]

The base station establishes a connection to the internet or a local PC.

[YES] Press the display key to start the firmware update. If no update is needed, this will be displayed.

To unlock the WEB interface of the DP450, you need to enter the following service code. Please use the exact code as is described below, else your phone will not work any more.

SETTINGS → BASE 94762001 (Now "Eeprom" must be displayed)

Insert the following number sequence: **01778 06183 06191** Press OK to finish the programming. "Saved" must be displayed on the Handset.

Then release the phone to be able to upgrade it with the latest Retail firmware version.

SETTING → BASE 94762001 (Now "Eeprom" must be displayed)

Now insert this number sequence: **04850 04351 04864** Press [OK] to finish the programming. "Saved" must be displayed on the Handset.

After this procedure you can upgrade your phone to use the latest retail firmware version.

SETTINGS → BASE → SOFTWARE UPGRADE

Select and press Enter the system PIN (0000) and press [OK]

The base station establishes a connection to the internet or a local PC.

[YES] Press the display key to start the firmware update.

Please Note: The firmware update can last up to 3 minutes.

Some people experience problems with the firmware upgrade where the process does not complete. If after 30 minutes your handset keeps flashing 'Base 1' you will need to power cycle your phone base by disconnecting the power for 10 minutes and then reconnect it.

Allow the phone to boot, we recommend leaving it a further 30 minutes to boot and upgrade. If your handset is still flashing 'Base 1' after this time, you will need to pair the handset to the base. To do this, follow the procedure below:

On your handset:

SETTINGS → HANDSET → REGISTER

On your base:

Hold down the blue button for 30 seconds.

If all goes well, your handset should now be paired and you should be able to make a call.

Once your phone has been unlocked, you will be able to follow our standard set-up guide which can be found at: <http://www.voicehost.co.uk/Support/InternetPhone/Hardware/SiemensGigaset.jsp>

If you require any assistance with the unlocking procedure or configuring your phone after the device has been unlocked, please feel free to call VoiceHost support on **0800 52 00 878** or email **support@voicehost.co.uk**