

A host of network
solutions...

Broadband Tariff

Product	Down	Up	Contract	Activation	Migrate	Cease	Monthly	Install Recovery
Superfast FTTP 1000/115	1000Mbit/s	115Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£75.00	£60.00
Superfast FTTP 550/75	550Mbit/s	75Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£65.00	£60.00
Superfast FTTP 330/50	330Mbit/s	50Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£55.00	£60.00
Superfast FTTP 220/20	220Mbit/s	20Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£50.00	£60.00
Superfast FTTP 160/30	160Mbit/s	30Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£45.00	£60.00
Superfast FTTP 80/20	80Mbit/s	20Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£35.00	£60.00
Superfast FTTP 55/10	55Mbit/s	10Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£35.50	£60.00
Superfast FTTP 40/10	40Mbit/s	10Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£30.00	£60.00
Superfast G.Fast 330/50	330Mbit/s	50Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£36.00	£0.00
Superfast G.Fast 160/30	160Mbit/s	30Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£33.00	£0.00
Unlimited FTTC 80/20	80Mbit/s	20Mbit/s	Monthly	£0.00	£0.00	£20.00	£23.00	£40.00
Unlimited FTTC 40/10	40Mbit/s	10Mbit/s	Monthly	£0.00	£0.00	£20.00	£20.00	£40.00
Superfast FTTC 80/20	80Mbit/s	20Mbit/s	Monthly	£0.00	£0.00	£20.00	£23.00	£40.00

All prices exclude VAT at the prevailing rate. Install recovery - Applied where the applicable product ceases within the first 12 months.

Cease fees apply when the contract for the service and the service is ceased or if the product is migrated to another provider.

Any product ceased within the contract period will incur remaining contracted fees and cease fee.

Broadband speed will vary. We'll give you the best speeds available on the line up to the download and upload speed.

Product	Down	Up	Contract	Activation	Migrate	Cease	Monthly	Install Recovery
Superfast FTTC 40/10	40Mbit/s	10Mbit/s	Monthly	£0.00	£0.00	£20.00	£20.00	£40.00
Unlimited ADSL2+	20Mbit/s	1Mbit/s	Monthly	£0.00	£0.00	£20.00	£10.00	£25.00
Superfast SoGEA 80/20	80Mbit/s	20Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£28.00	£50.00
Superfast SoGEA 40/10	40Mbit/s	10Mbit/s	12 Monthly	£60.00	£60.00	£20.00	£26.00	£50.00
Unlimited ADSL2+ (Off-net)	20Mbit/s	1Mbit/s	Monthly	£0.00	£0.00	£40.00	£20.00	£40.00
Superfast ADSL2+	20Mbit/s	1Mbit/s	Monthly	£0.00	£0.00	£40.00	£12.00	£40.00
Unlimited ADSL2+ Annex M	20Mbit/s	2Mbit/s	Monthly	£60.00	£60.00	£20.00	£25.00	£25.00
Unlimited ADSL	8Mbit/s	832Kbit/s	Monthly	£0.00	£0.00	£20.00	£28.00	£25.00

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Additional Charges

Product	Period	Charge
Managed Install Unlimited FTTC	Once	£50.00
Enhanced Care	Monthly	£12.00
Expedite Unlimited ADSL2+ Repair SML 2 to SML 4	Once	£715.00
Expedite Unlimited FTTC	Once	£210.00
Expedite Unlimited ADSL2+	Once	£150.00
FTTP/G.Fast Abortive Visit Charges	Once	£110.00
Engineer Unlimited FTTC Sat AM Fulfilment	Once	£25.00
IP Address Subnet /28	Monthly	£8.00
IP Address Subnet /29	Monthly	£5.00
IP Address Subnet /30	Monthly	£3.00
Modify GFast	Once	£20.00
Modify Superfast FTTC	Once	£20.00
Modify Superfast FTTP	Once	£20.00
Modify Unlimited ADSL	Once	£20.00
Modify Unlimited FTTC	Once	£20.00

Product	Period	Charge
Modify Unlimited ADSL2+	Once	£20.00
QoS Level 1	Monthly	£0.00
QoS Level 4	Monthly	£20.00
Engineer Unlimited ADSL SFI Base	Once	£150.00
Engineer Unlimited ADSL SFI Base + Equipment	Once	£170.00
Engineer Unlimited ADSL Abortive Visit	Once	£110.00
Engineer Unlimited FTTC Abortive Visit	Once	£110.00
Engineer Unlimited FTTC Visit Assure	Once	£150.00
Engineer Unlimited FTTC TRC Visit Weekdays Assure	Once	£120.00
Engineer Unlimited FTTC Mon-Fri Focused Appoinment	Once	£40.00
Engineer Unlimited FTTC Internal Pack	Once	£10.00
Engineer Unlimited FTTC PCP Appointed	Once	£15.00
Engineer Unlimited ADSL2+ Abortive Visit	Once	£110.00
Engineer Unlimited ADSL2+ EU Premises Wiring	Once	£35.00
Engineer Unlimited ADSL2+ SFI Base	Once	£150.00
Engineer Unlimited ADSL2+ EU Premises Equipment	Once	£20.00

Product	Period	Charge
Engineer Unlimited ADSL2+ EU Premises Wiring	Once	£35.00
Engineer Unlimited ADSL2+ Network Uplift	Once	£65.00
Engineer Unlimited ADSL2+ TRC to NTE	Once	£120.00
TG588v v2 Broadband Router	Once	£49.99
TG588v v2 Broadband Router Carriage	Once	£8.50
TG588v v2 Broadband Router Config	Once	£5.00

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