

A host of advanced
telecommunications...

Wholesale Quick Start Guide

VoiceHost Wholesale Overview

The VoiceHost Wholesale Program was created in mid-2012 to cater for a growing requirement in the UK Wholesale Channel. We offer an easy to use and innovative telephony platform. Since inception, our portfolio has been extended to include Broadband and Ethernet delivered from the VoiceHost Data network. The VoiceHost Wholesale program currently serves hundreds of active resellers enabling them to offer an affordable, end-to-end solution for their customers in almost every industry in the UK.

Why join the VoiceHost Wholesale program?

At VoiceHost, we believe in providing the best possible products, at the best possible price. By joining the VoiceHost Wholesale Program, you'll gain immediate access to the most intuitive, flexible, affordable and easy to manage Hosted Platform in the UK. VoiceHost is so confident in the solution, all our Hosted PBX and SIP Trunking solutions are provisioned on rolling monthly contracts.

Whether you've been selling Hosted services for some time, or you're brand new to the market; we'll work with you to ensure that your business has not only the right products at the right price but expert support and training when you need it.

Wholesale Portfolio

- White-labelled, Wholesale Access to configure and manage Hosted PBX, SIP Trunking and Hybrid Solutions for your customers
- SIP Optimised Broadband Circuits with preconfigured Routers
- Fully Managed Ethernet Circuits, including EFM and Leased Lines
- White-labelled, preconfigured hardware dispatch
- One to One training with our Sales and Technical Support Teams
- 24/7 Phone and email support from our expert Technical Support team
- Highly competitive pricing across the entire VoiceHost Product Portfolio



Getting Started



How to become a Reseller

- Contact the VoiceHost Sales Team to schedule an obligation free Webinar
- Complete the Credit Application Process and Reseller Agreement
- Have your wholesale portal login created by the Sales team in less than 24 hours
- Complete our Direct Debit application
- Begin adding customers on our reliable, profitable and well supported Platform and/or
- Schedule a 1-1 Training session at the VoiceHost Headquarters in Norwich

“Build a more profitable future...”

One Portal, One Login

Managing multiple portals and multiple logins is a thing of the past with the VoiceHost Wholesale Platform. We'll only ever ask you to login to one portal, where you can access all of your customers control panels, Data Circuits, Pricing, Porting updates, Service Announcements and more.

Wholesale Billing

We bill you on the 1st of each month for your wholesale calls and services, and send files in industry standard formats.

You can choose your own tariffs and service plans, or ask your account manager for our recommended retail pricing.

Benefit from 1-1 Training

We understand that selling Hosted services can seem daunting to those businesses coming from a traditional background. That's why we offer free, 1-1 training at our Norwich Offices as well as remote training sessions on our products and services.

Dedicated Account Manager

When you're out and about you need answers quickly, and that's why you'll have a dedicated Account Manager to help you manage your services and assist with any questions you have.

We're constantly in contact with our resellers ensure that they have all the resources they need to grow their businesses.

Our Support Team

Our Technical support team is available 24/7, and can assist you and your employees with any broadband, Voice or Network related fault in a friendly and knowledgeable manner at no additional charge.

White-Labelled Services

All of our products and services can be offered on a white-labelled basis. This service is provided entirely free of charge, giving you the freedom to become your own Service Provider overnight. Use your own branding, your own billing engine and your own customer care team – powered behind-the-scenes by the VoiceHost platform.

ISO 9001:2015



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